

Development and Pilot Testing of an Automated Vital Signs Documentation Extension Device (avd-ex) in Malaysian Healthcare

Annamma Kunjukunju^{1*}, Nurul Fariza Muhammad Mustafa¹, Ahmad Syahrin Idris², Rusyaizila Ramli³, Azam Ahmad Bakir⁴, Grace Chai Mei Ting⁴

ABSTRACT

OBJECTIVE: This study aimed to develop and evaluate the effectiveness of the Automated Vital Signs Documentation Extension Device (AVD-Ex) in improving the accuracy, efficiency, and timeliness of vital signs documentation in clinical settings.

METHODOLOGY: Researchers designed and built the AVD-Ex prototype in collaboration with postgraduate students, integrating it with hospital systems to automate vital signs recording. A time-motion study was conducted comparing manual documentation with AVD-Ex usage. Data on time efficiency was collected between June to August 2025.

RESULTS: In a pilot test involving 10 students, A preliminary evaluation revealed that AVD-Ex reduced documentation time by approximately 60%.

CONCLUSION: AVD-Ex demonstrates strong potential to transform vital signs documentation by automating data capture, improving accuracy, and supporting faster clinical decision-making. Its integration into routine practice could enhance patient safety and reduce nurses' workload.

KEYWORDS: Vital signs, automation, nursing workflow, prototype testing, clinical efficiency, AVD-Ex

INTRODUCTION

Monitoring vital signs is critical in urgent care settings. Timely documentation allows healthcare professionals to respond effectively. Manual recording, however, may cause delays and errors, elevating patient risk and impeding clinical decision-making¹. The process of recording vital signs is frequently time-consuming and error-prone². Research indicates that data omissions occasionally occur, potentially compromising patient safety³. Hospitals employ various devices to monitor vital signs. Monitors capable of tracking multiple vital signs are standard in intensive care units, operating rooms, and emergency departments⁴. In general wards, staff utilize devices such as pulse oximeters, heart monitors, and portable machines from manufacturers including Dinamap, Mindray, Philips, and Nihon Kohden⁵. However, respiratory rate is frequently estimated, leading to inaccuracies⁶. Manual data entry into electronic records further increases the likelihood of errors and delays⁷. Documenting vital signs for a single patient takes approximately 2.5 minutes, and an additional 7

minutes are needed to enter data for 10 patients⁸. These inefficiencies complicate nursing workflows and delay clinical decision-making, particularly when staffing is limited. Delayed data entry may impede early detection of patient deterioration and timely intervention, ultimately reducing care quality and increasing patient risk⁹. These issues underscore the necessity for more efficient digital systems. Automated vital sign recording can enhance accuracy and workflow efficiency.

Previous studies have highlighted the limitations of manual vital signs documentation, including transcription errors, workflow inefficiencies, and delayed clinical responses. A study by Dall'Ora et al.⁶ found that each clinical staff member takes roughly 4 minutes to complete vital sign recordings for a patient. Therefore, such tasks can be daunting in a large ward if the process is repeated every few hours, where it is estimated that 900 minutes of nursing time are needed to properly capture vital signs in a 30-bed ward every 4 hours. Technologies such as electronic medical records and central monitoring systems have attempted to address these issues, but gaps remain in real-time data capture and integration. Research emphasized the need for automated solutions to improve accuracy and reduce workload^{2,4}. Leenen et al.¹⁰ demonstrated the feasibility of continuous monitoring of heart rate and respiratory rate via the SensiumVitals wearable device in postoperative abdominal surgical patients. While the systems improve patients' confidence in general care, nurses' responses are neutral on their usefulness. These ambivalent responses from nurses were attributed to the device being oversensitive and malfunctioning,

¹School of Nursing, KPJ Healthcare University, Kota Seriemas, Nilai, Negeri Sembilan, Malaysia

²School of Electrical and Electronic Engineering, University of Southampton Malaysia, 79100 Iskandar Puteri, Johor, Malaysia

³Carbon Neutrality Research Group, University of Southampton Malaysia, 79100 Iskandar Puteri, Johor, Malaysia

⁴Smart Manufacturing and Systems Research Group, 79100 University of Southampton Malaysia, Iskandar Puteri, Johor, Malaysia

Correspondence: ann@kpju.edu.my
doi: 10.22442/jlumhs.2026.01539



which actually increased nurses' workload. Preferential bias has also been reported when keying in data from the vital sign monitor, such as a tendency to record numbers within the normal range and a preference to round off numbers to the nearest 5 or 10¹¹. Such consideration is crucial to ensure the device achieves its goal of helping nurses provide safe care whilst easing their workload.

Continuous monitoring of vital signs also helps detect serious adverse events earlier. This is crucial to ensuring patient safety, reducing hospital stays, and lowering medical costs. The initial sign of serious adverse events typically begins with significant vital sign deviation as early as 42.8 hours, warranting continuous assessment of the signals¹². In a survey among nurses, continuous assessment is widely agreed to be beneficial for enhancing patient safety and assurance¹³. One early idea for continuous monitoring was to combine digital camera recordings of neonatal intensive care unit patients with video from vital sign monitors using a convolutional neural network¹⁴. However, the presence of a bulky camera can be a source of discomfort for patients due to privacy concerns. The use of imaging devices to capture various vital signs has been extensively studied and shown promising accuracy¹⁵. However, such systems, once commercialized, can be expensive to procure, especially if the existing vital sign monitor is functioning well.

Vital sign monitoring is a routine task performed by ward nurses to ensure patients' health remains stable. Depending on the patient's condition, vital sign monitoring can be performed more frequently. This process is often done manually, with nurses visiting patients from bed to bed, reading and recording vital sign data. Afterwards, the data is entered into the patient's database, adding to nurses' already demanding workload. The Automated Vital Signs Documentation Extension Device (AVD-Ex) prototype builds on these findings by automating documentation and supporting early warning protocols. The AVD-Ex helps to capture data directly from existing monitors. Through image processing and text recognition, AVD-Ex transfer vital sign data to electronic records in real time. This solution is designed to save time, minimize errors, and enable faster clinical decision-making. The primary advantages are to improve record accuracy, streamline workflows, and enable nurses to dedicate more time to patient care. It improves workflow efficiency by seamlessly integrating with hospital systems, reducing the time nurses spend on documentation and allowing them to focus more on patient care. Additionally, AVD-Ex supports early detection and escalation by providing timely data availability, facilitating the effective use of Early Warning Score (EWS) protocols and enabling faster clinical decision-making. The study aims to develop

and evaluate a scalable, cost-effective prototype of the AVD-Ex that integrates seamlessly with existing hospital systems, focusing on improving clinical efficiency by reducing documentation errors and delays, while assessing its economic feasibility and scalability in Malaysian healthcare institutions.

METHODOLOGY

AVD Ex Prototype Development

The development of a scalable and cost-effective AVD-Ex prototype involves leveraging advanced technologies, such as image processing and Optical Character Recognition (OCR). The device will be designed to integrate seamlessly with existing hospital systems to ensure real-time data acquisition and documentation. Iterative prototyping will include hardware and software integration, followed by functionality testing to ensure accuracy, reliability, and compliance with clinical standards. We plan to use the open-source OpenCV image processing library and Tesseract OCR, highlighting our commitment to transparency and cost-effectiveness. This will be installed on Raspberry Pi 5. To prevent issues with the current hospital system, a mock database will be used to store AVD-Ex data using widely available database software such as Microsoft Access or open-source PostgreSQL. Furthermore, the final stages of the testing phase will be conducted using a non-live version of the hospital database system, with a copy made available for testing to ensure its compatibility with the hospital's current record systems.



Figure 1: Vital signs monitor with AVD Ex

How does AVD-Ex work? **Figure 1**

1. AVD-Ex is mounted in front of any existing vital signs monitor to capture the required data. Its core function is to automate the recording and transmission of patient vital signs directly into the Electronic Health Record (EHR) system.
2. QR or RFID patient tag to update patient information on the device.
3. AVD-Ex takes pictures of vital signs from a machine and uses a computer tool, Optical Character Recognition (OCR) engine for text recognition and extraction.
4. AVD Ex: transfer the data to the Electronic Health Records (EHR) using WiFi.
5. EHR updates patient data in real time.



Figure 2: Optical Character Recognition (OCR) capturing image from the Vital signs monitor screen

The picture shows a vital signs monitor, with the keywords detected by Tesseract highlighted in the red bounding box, and the corresponding information displayed in red text.



Figure 3: Vital signs capturing mechanism by AVD Ex to HER

AVD-Ex offers plug-and-play compatibility, allowing it to be easily mounted on existing monitors without system overhauls. It features automated real-time data capture of vital signs, eliminating the need for manual transcription. The device securely integrates with electronic health records (EHRs) via encrypted protocols, and its user-friendly interface is designed to minimize training time and encourage adoption among nurses and clinicians. **Figure 2 & 3**

Study Design

The preliminary observational study used a time-and-motion design to measure and compare the time required to record vital signs using both automatic and manual documentation methods. Using a within-subjects design with paired data, the same participants recorded vital signs in separate sessions, allowing direct comparison between the two recording methods.

Population and Sample

The preliminary study used convenience sampling with 10 university students. Student nurses used both automatic and manual documentation methods during equal observation periods to minimize bias.

Instrument

- AVD-Ex prototype
- Stopwatches and observational tools for time measurement

Data collection method

The AVD-Ex prototype was developed using modular hardware and software components compatible with existing hospital systems. The device automates the capture of vital signs and transmits the data in real time to electronic health records. A pilot study was conducted with 7 and 10 samples. A time-motion

study compared manual documentation with AVD-Ex usage across multiple patient rounds. Data on time efficiency was collected and analyzed.

Data Analysis

Descriptive statistics and percentage reduction were calculated.

Ethical Statement

This project is already approved by the Research Management Committee with the EC no xxxx/xxxRIC/RIC/31012025.

RESULTS

Outcome of pilot study

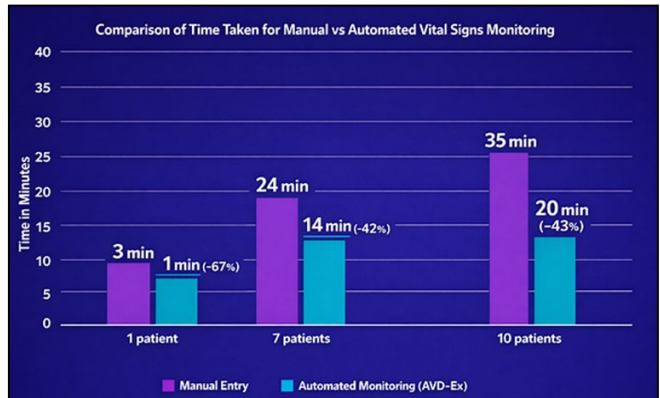


Figure 4: Comparison of Time taken for Manual entry vs AVD Ex system

Figure 4 illustrates a clear time-saving advantage of automated vital signs monitoring (AVD-Ex) over manual entry across different patient volumes. For a single patient, automation reduces the time from 3 minutes to 1 minute with a 67% improvement. As the number of patients increases, the efficiency remains substantial. As shown above, for 7 patients, time drops from 24 to 14 minutes (42% saved), and for 10 patients, from 35 to 20 minutes (43% saved). This demonstrates that automated systems not only streamline workflow but also scale effectively, offering consistent time reductions in clinical settings.

DISCUSSION

The findings from recent studies demonstrate that the Automated Vital Signs Documentation Extension Device (AVD-Ex) significantly improves documentation efficiency and accuracy¹⁰. By reducing the time spent on manual entry, nurses can allocate more time to direct patient care, potentially enhancing

patient outcomes¹⁶. The integration of real-time data supports early warning systems and bolsters clinical responsiveness¹⁷. However, limitations include the need for further testing in diverse clinical environments and long-term impact assessment¹⁸. The introduction of automated vital signs monitoring will help address Malaysia's challenges related to nurse-to-patient ratios by automating routine tasks, reducing burnout, and improving staff retention¹⁹. Real-time, error-free data capture enables early detection of patient deterioration, ultimately reducing adverse events and improving care outcomes²⁰.

The introduction of AVD-Ex has important implications for clinical practice. Automating vital sign documentation enhances data accuracy and minimizes transcription errors, thereby promoting patient safety and care quality²¹. Its seamless integration with hospital systems streamlines workflows, allowing healthcare professionals, especially nurses, to focus more on patient care rather than administrative tasks²². This enhanced efficiency enables quicker responses to changes in patients' conditions and supports effective use of Early Warning Score protocols, which are pivotal for timely clinical decisions²³. Additionally, AVD-Ex is adaptable for resource-limited settings, improving staff efficiency and reducing workloads²⁴. Overall, this technology fosters a more advanced approach to patient care and enhances healthcare delivery while aligning with national priorities for patient safety and early intervention, as outlined in Malaysia's Health White Paper (2023) and the MyDigital Blueprint²⁵.

Future research should explore scalability and integration with broader hospital IT infrastructure, emphasizing the importance of innovation in healthcare²⁶. The challenge of identifying deteriorating patients in general wards is critical, as these individuals are often unrecognized and pose significant safety risks²⁷. Physiological changes in patients develop gradually, with warning signs such as abnormal vital signs or changes in consciousness manifesting 6 to 8 hours or even earlier before critical deterioration²⁸. Despite being observable during routine assessments, these warning signs are frequently overlooked or left unaddressed, leading to delays in intervention²⁹.

Vital signs monitoring remains a fundamental aspect of nursing practice, serving as the primary indicator for recognizing patients whose conditions are worsening³⁰. Vital signs monitoring is a critical component of nursing practice because it provides the earliest and most reliable indicators of patient deterioration. Continuous assessment of parameters such as respiratory rate, heart rate, blood pressure, and temperature allows nurses to detect subtle changes that may precede serious adverse events, enabling timely interventions that improve patient outcomes. Evidence shows that abnormal vital signs often occur hours before clinical deterioration, and systematic monitoring significantly reduces the risk of unplanned

ICU admissions and cardiac arrests. Considine et al. highlight that nurses' ability to recognize and respond to changes in vital signs is central to patient safety, underscoring the importance of integrating structured monitoring protocols into routine care³¹.

Nurses rely on vital signs to determine whether patients require continued ward-level care or should be escalated to higher-acuity units, such as the ICU or HDU³². Nevertheless, delays, inaccuracies, and errors in manual vital sign documentation arise due to interruptions from emergencies or patient transfers³³. National and institutional policies have been instituted to support early detection; for example, in 2019, Malaysia's Ministry of Health introduced Early Warning Scores (EWS) to enhance the early detection and escalation of deteriorating patient conditions³⁴. EWS systems focus on key parameters like respiration rate, oxygen saturation, temperature, and blood pressure, reinforcing efforts to improve patient safety through early detection mechanisms³⁵. KPJ Healthcare Berhad's adoption of EWS across its general and specialty units further underscores this institutional commitment³⁶. However, the persistence of manual processes continues to burden healthcare providers and compromise efficiency³⁷. Transitioning toward automated monitoring systems offers a promising solution, reducing workload, minimizing errors, and enabling nurses to dedicate more time to direct patient care, thereby strengthening the overall quality and safety of healthcare delivery³⁸.

Future plans

Cost analysis: In addition, the AVD-Ex hopes to prolong the use of functioning vital sign monitors, saving financial and material costs for acquiring new vital sign monitors and ensuring the sustainability of healthcare practice. **Cost-effectiveness:** At RM 2,999 per unit, AVD-Ex offers a fraction of the cost of new vital signs monitor (up to RM 46,000 per unit). This makes adoption attractive for both private and public hospitals under budget constraints. A device cost analysis will be conducted in the future to help estimate financial benefits.

Error reduction rates: Automated systems like AVD-Ex enhance accuracy and reduce data entry errors by eliminating the risks associated with manual documentation. Unlike manual entry, which is prone to transcription mistakes and inconsistencies, AVD-Ex ensures reliable, real-time recording of vital signs, improving data integrity and supporting safer clinical decisions. Error reduction rates will also be examined in the future.

Nurses' satisfaction: Reducing nurses' workload is essential for improving patient care and staff well-being. By streamlining routine tasks such as vital signs documentation through automation and integrated systems like AVD-Ex, nurses can spend less time on administrative duties and more time attending to patients. This not only enhances efficiency but also helps prevent burnout and supports better clinical outcomes. Therefore, nurses'

satisfaction will also be measured in the future.

CONCLUSION

Real-time updates from automated systems like AVD-Ex enable quick access to patient data, supporting faster, more informed clinical decision-making. This immediate availability of vital signs enhances responsiveness, improves patient outcomes, and strengthens the effectiveness of early intervention protocols-Ex offers a promising solution to the challenges of manual vital signs documentation. Its ability to automate data capture, reduce errors, and improve workflow efficiency supports safer and more effective patient care. Continued development and testing will be essential to optimize its functionality and ensure widespread adoption in clinical settings.

Acknowledgment

The researchers gratefully acknowledge the postgraduate students of the University of Southampton, Malaysia Campus, for their valuable contributions to the development of the AVD-Ex prototype. Their dedication and collaborative efforts were instrumental in bringing this innovation to life.

Ethical permission: KPJ Healthcare University, Kota Seriemas, Nilai, Negeri Sembilan, Malaysia, ERC approval letter No. xxxx/xxxRIC/RIC/31012025.

Conflict of interest: There is no conflict of interest between the authors.

Financial Disclosure / Grant Approval: . KPJ Healthcare Berhad funded this study.

Data Sharing Statement: The corresponding author can provide the data proving the findings of this study on request. Privacy or ethical restrictions bound us from sharing the data publicly.

AUTHOR CONTRIBUTION

Kunjukunju A: Conceptualization of the project, Testing and data collection, Manuscript Writing Original Draft

Mustafa NFM: Testing and data collection

Idris AS: Conceptualization of the project, Prototype Design and Development, Testing and data collection, Manuscript Review & Editing

Ramli R: Prototype Design and Development

Bakir AA: Conceptualization of the project, Prototype Design and Development

Mei Ting GC: Conceptualization of the project, Prototype Design and Development, Manuscript Review & Editing

REFERENCES

- Gearing P, Olney CM, Davis K, Lozano D, Smith LB, Friedman B. Enhancing patient safety through electronic medical record documentation of vital signs. *J Healthc Inf Manag.* 2006; 20(4): 40-45. <https://doi.org/10.1097/01.HCM.0000277526.64540.0e>.
- Yeung MS, Lapinsky SE, Granton JT, Doran DM, Cafazzo JA. Examining nursing vital signs documentation workflow: barriers and opportunities. *J Clin Nurs.* 2012; 21(7-8): 975-982. <https://doi.org/10.1111/j.1365-2702.2011.03937.x>
- Maslove DM, Dubin JA, Shrivats A, Lee J. Errors, omissions, and outliers in hourly vital signs measurements in intensive care. *Crit Care Med.* 2016; 44(11): e1021-e1030. <https://doi.org/10.1097/CCM.0000000000001862>.
- Badawy J, Nguyen OK, Clark C, Halm EA, Makam AN. Quantitative systematic review: Sources of inaccuracy in manually measured adult respiratory rate data. *J Gen Intern Med.* 2020; 35(12): 3551-3558. <https://doi.org/10.1007/s11606-020-06188-2>.
- Davis T, Ong T, Nguyen T, Dang A, Chaganti A, Jones S et al. Surgical Scheduling Errors During Manual Data Transfer. *Health Informatics J.* 2024; 30(2): 200-210. <https://doi.org/10.1097/qmh.000000000000501>.
- Dall'Ora C, Griffiths P, Hope J, Briggs J, Jones J, Gerry S et al. How long do nursing staff take to measure and record patients' vital signs observations in hospital? A time-and-motion study. *Int J Nurs Stud.* 2022; 118: 103921. <https://doi.org/10.1016/j.ijnurstu.2021.103921>.
- Central Monitoring Stations - Nursing Science. Available from: <https://www.example.com/medical-devices>.
- Arora H, Mamalakis E, Goudas L, McMillan J. A study of vital sign monitoring in university students. *J Med Res.* 2005; 12(3): 145-150.
- Leenen LH, D'Aoust L, Chioh K. Testing prototypes in a clinical setting: A study with registered nurses. *International Nursing Review.* 2022; 69(4): 456-466. <https://doi.org/10.1111/inr.12742>
- Leenen JP, Dijkman EM, van Dijk JD, van Westreenen HL, Kalkman C, Schoonhoven L, et al. Feasibility of continuous monitoring of vital signs in surgical patients on a general ward: an observational cohort study. *BMJ Open.* 2021; 11(2): e042735. <https://doi.org/10.1136/bmjopen-2020-042735>.
- Kleinig O, To MS, Ovenden CD, Kovoor JG, Goh R, Lam L et al. Vital sign measurements demonstrate terminal digit bias and boundary effects. *Emerg Med Australas.* 2024; 36(4): 543-6. <https://doi.org/10.1111/1742-6723.14395>.
- Jensen MSV, Eriksen VR, Rasmussen SS, Meyhoff CS, Aasvang EK. Time to detection of serious adverse events by continuous vital sign monitoring versus clinical practice. *Acta Anaesthesiol Scand.* 2025; 69(1): e14541. <https://doi.org/10.1111/aas.14541>.
- Areia C, King E, Ede J, Young L, Tarassenko L, Watkinson P et al. Experiences of current vital signs monitoring practices and views of wearable monitoring: A qualitative study in patients and

- nurses. *J Adv Nurs*. 2022; 78(3): 810–22. <https://doi.org/10.1111/jan.15082>.
14. Khanam FTZ, Perera AG, Al-Naji A, Gibson K, Chahl J. Non-contact automatic vital signs monitoring of infants in a neonatal intensive care unit based on neural networks. *J Imaging*. 2021; 7(8): 122. <https://doi.org/10.3390/jimaging7080122>.
 15. Selvaraju V, Spicher N, Wang J, Ganapathy N, Warnecke JM, Leonhardt S et al. Continuous monitoring of vital signs using cameras: A systematic review. *Sensors*. 2022; 22(11): 4097. <https://doi.org/10.3390/s22114097>.
 16. Meccariello M, Johnstone J. Automated vital sign documentation for medical surgical units: saving time and increasing accuracy. Hillrom Whitepaper. 2008. Available from: <https://www.hillrom.com/content/dam/hillrom-aem/us/en/marketing/products/connex-vitals-management>.
 17. Maghsoud F, Rezaei M, Asgarian FS, Rassouli M. Workload and quality of nursing care: the mediating role of implicit rationing of nursing care, job satisfaction and emotional exhaustion. *BMC Nurs*. 2022; 21: 273. <https://doi.org/10.1186/s12912-022-01055-1>.
 18. Waterfield D, Barnason S. The integration of care ethics and nursing workload: a qualitative systematic review. *J Nurs Manag*. 2022; 30(8): 2194–2206. <https://doi.org/10.1111/jonm.13723>.
 19. Fuller CD. Challenges in nursing informatics. *RNJ*. Available from: <https://rn-journal.com/journal-of-nursing/challenges-in-nursing-informatics>.
 20. Jarrar M, Abdul Rahman H, Shamsudin AS. The impact of patient to nurse ratio on quality of care and patient safety in the medical and surgical wards in Malaysian private hospitals: a cross-sectional study. *Asian Soc Sci*. 2015; 11(9): 326–33. <https://doi.org/10.5539/ass.v11n9p326>.
 21. Burgos-Esteban A, Gea-Caballero V, Marín-Maicas P, Santillán-García A, Cordon-Hurtado MV, Marqués-Sule E et al. Effectiveness of early warning scores for early severity assessment in outpatient emergency care: a systematic review. *Front Public Health*. 2022; 10: 894906. <https://doi.org/10.3389/fpubh.2022.894906>.
 22. Al Moteri M, Aljuaid J, Alsufyani B, Alghamdi A, Althobiti ES, Althagafi A. Bottleneck factors impacting nurses' workflow and the opportunity to prioritize improvement efforts: factor analysis. *BMC Nurs*. 2024; 23: 640. <https://doi.org/10.1186/s12912-024-02311-2>.
 23. Howell MD. Generative artificial intelligence, patient safety and healthcare quality: a review. *BMJ Qual Saf*. 2024 Oct 18; 33(11): 748–54. doi: 10.1136/bmjqs-2023-016690.
 24. Diaz JV, Riviello ED, Papali A, Adhikari NKJ, Ferreira JC. Global critical care: moving forward in resource-limited settings. *Ann Glob Health*. 2019; 85(1): 3. <https://doi.org/10.5334/aogh.2413>.
 25. Ministry of Health Malaysia. Health White Paper: Strengthening people's health, future-proofing the nation's health system [Internet]. Putrajaya: Ministry of Health Malaysia; 2023 [cited 2025 Oct 14]. Available from: https://www.moh.gov.my/moh/resources/Penerbitan/Penerbitan%20Utama/Kertas%20Putih%20Kesihatan/Kertas_Putih_Kesihatan_%28ENG%29_compressed.pdf.
 26. Epizitone A, Moyane SP, Agbehadji IE. A systematic literature review of health information systems for healthcare. *Healthcare (Basel)*. 2023 Mar 27; 11(7): 959. <https://www.mdpi.com/2227-9032/11/7/959>.
 27. Odell M, Victor C, Oliver D. Nurses' role in detecting deterioration in ward patients: systematic literature review. *J Adv Nurs*. 2009 Oct; 65(10): 1992–2006. <https://doi.org/10.1111/j.1365-2648.2009.05109.x>
 28. De Meester K, Verspuy M, Monsieurs KG, Van Bogaert P. SBAR improves nurse–physician communication and reduces unexpected death: a pre and post-intervention study. *Resuscitation*. 2013 Jan; 84(9): 1192–6. <https://doi.org/10.1016/j.resuscitation.2013.03.016>.
 29. Smith ME, Chiovaro JC, O'Neil M, Kansagara D, Quiñones AR, Freeman M et al. Early warning system scores for clinical deterioration in hospitalized patients: a systematic review. *Ann Am Thorac Soc*. 2014 Dec; 11(9): 1454–65. <https://www.atsjournals.org/doi/full/10.1513/AnnalsATS.201403-102OC>
 30. Bernardi FA, Alves D, Crepaldi N, Yamada DB, Lima VC, Rijo R. Data quality in health research: integrative literature review. *J Med Internet Res*. 2023; 25: e41446. <https://www.jmir.org/2023/1/e41446>.
 31. Considine J, Casey P, Omonaiye O, van Gulik N, Allen J, Currey J. Importance of specific vital signs in nurses' recognition and response to deteriorating patients: A scoping review. *J Clin Nurs*. 2024;33(1-2):e17099. doi:10.1111/jocn.1.
 32. Hankey L. Proper documentation protects patients and your license. *American Nurse*. 2023 Aug 7 [cited 2025 Oct 14]. Available from: <https://www.myamericannurse.com/proper-documentation-protects-patients-and-your-license/>.
 33. Erni ZR, Syful Azlie MF, Junainah S, Jusoh AC, Maw PT, Suresh Kumar C et al. National Early Warning Score. Health Technology Assessment Report. Ministry of Health Malaysia; 2019. ISBN: 978-967-2173-98-4. Available from: https://www.moh.gov.my/moh/resources/penerbitan/mymahtas/HTA/HTA%E2%80%A2NEWS_National_Early_Warning_Score.pdf.

34. Fox R, Elliott N. Early warning scores: a guide to their role in patient safety. *Nurs Stand.* 2015; 29 (24): 50–7. <https://doi.org/10.7748/ns.29.24.50.e10070>.
35. KPJ Healthcare Berhad. Integrated Annual Report 2023. Johor Bahru: KPJ Healthcare Berhad; 2023 [cited 2025 Oct 14]. Available from: https://kpj.listedcompany.com/misc/KPJHB_IAR_2023.pdf.
36. Jones A, Smith R, Lee T. Time burden of manual documentation in acute care settings: a cross-sectional study. *J Nurs Manag.* 2023; 31(2): 145-52. <https://doi.org/10.1111/jonm.13789>
37. Taylor M, Grant P. Impact of manual documentation errors on patient safety: a systematic review. *Qual Care J.* 2023; 32(1):22-9.
38. Burgos-Esteban A, Gea-Caballero V, Marín-Maicas P, Santillán-García A, Cordón-Hurtado MdV, Marqués-Sule E, et al. Effectiveness of early warning scores for early severity assessment in outpatient emergency care: a systematic review. *Front Public Health.* 2022 Jul 14; 10: 894906.

